STUDY MODULE DESCRIPTION FORM				
Name o <b>Qua</b>	f the module/subject I <b>ity Engineering</b>			Code 1010622221010610240
Field of study			Profile of study (general academic, practical	Year /Semester
Elective path/specialty			Subject offered in:	Course (compulsory, elective)
Ecology of Transport			Polish	obligatory
Cycle of study: Form of study (full-time,part-time				)
Second-cycle studies full-time				
No. of hours				No. of credits
Lectur	re: 1 Classes	s: 1 Laboratory: -	Project/seminars:	- 2
Status o	of the course in the study	program (Basic, major, other)	(university-wide, from another	field)
(brak) (brak)				
Education areas and fields of science and art				ECTS distribution (number and %)
technical sciences				2 100%
Responsible for subject / lecturer: Responsible for subject / lecturer:				
Prof Zhianiew Kłos Ph D (Eng.) D Sc. Krzysztof Koper M Sc. (Eng.)				
email: zbigniew.klos@put.poznan.pl email: krzysztof.koper@put.poznan.pl				
tel. 61 665 2231 tel. 61 665 21 10				
ul. Piotrowo 3 60-965 Poznań ul. Piotrowo 3 60-965 Poznań				nań
Prerequisites in terms of knowledge, skills and social competencies:				
1	Knowledge	Student has fundamental knowledge about management of organizations and fundamental knowledge on innovativity and innovation development		
2	Skills	Student possesses ability of perceiving and associating of phenomena occurring in management of market oriented organizations and is able to interpret them, draw practical conclusions and to formulate opinions		
3	Social competencies	Student has the awareness of importance and understands the effects of undertaking innovative, market oriented, activities		
Assumptions and objectives of the course:				
To deliver to the students the knowledge of fundamental issues connected with understanding the role of quality category in modern economy, specially in the sector of green transportation and acquainting them with basic tools of quality engineering implementation in organizations.				
Study outcomes and reference to the educational results for a field of study				
Knov	vledge:			-
1. Has general knowledge in the field of standardization, recommendations and EU directives, international, national and industry standards in the area of quality - [K2A_W09]				
2. Has a basic knowledge of quality management systems [K2A_W15]				
Skills:				
1. Is able to prepare a scientific paper in a foreign language on the quality issues, based on literature and other sources of information, including online sources and submit an oral presentation in this field [K2A_U02]				
2. Is able to advise on the selection of machines within the selected equipment group, using quality valuation methods [K2A_U15]				
Social competencies:				
1. Is aware of and understands the importance and impact of non-technical ? quality oriented ? aspects of mechanical engineering activities and its impact on the environment [K2A_K02]				
2. Is aware of social role of mechanical engineer, understands the need for and is able to deliver opinions and knowledge in the field of fundamental quality issues [K2A_K06]				
Assessment methods of study outcomes				

Control tests.

page 1 of 2

2

1

1

41 19

15

## **Course description** 1. Terms ?Quality? and ?Quality engineering? and their scope, quality costs. Quality ? definitions, interpretations, attributes of quality. Quality engineering ? topic and scope. Classification of quality costs. Environmental condition of transport quality. 2. Shaping of quality. Conditions of quality shaping, showing the quality in maintenance and liquidation phase. Tools of quality control. 3. Quality of services. Specificity of service quality. Basic elements of the system of service quality. Operational elements of system of service quality 4. Quality in road and other transport sectors. Specificity of quality in transport. Quality of transport service and quality of transport system. Quality determinants of processes in vehicle recycling sector. 5. Quality level evaluation. Quantification of quality. Review of methods of goods and services quality evaluation. Complex methods of quality evaluation. Principles of parametrization of quality criteria. Quality evaluation of chosen objects dealing with transport. **Basic bibliography:** 1. J.S. Oakland, Total Quality Management. Butterworth Heinemann, Amsterdam 2003 2. K. Ishikawa, What is total quality control? Prentice-Hall inc., Englewood Cliffs 1988 Additional bibliography: 1. T. Pfeifer, Quality management. Strategies, methods, techniques. Carl Hanser Verlag, Muenchen 2002 2. Ch.-T. Su, Quality Engineering. CRC Press, Boca Raton 2013 Result of average student's workload Time (working Activity hours) 1. Lecture participation 15 2. Consolidation of lecture content 3 3. Consultation 2 4 4. Preparation for assessment 2 5. Assessment participation Student's workload Source of workload hours ECTS

Total workload

Contact hours

Practical activities